



# SUREMDM

## WINDOWS FEATURES

This document provides feature comparison of various tiers of SureMDM to help customers in selecting the right tier of SureMDM based on their requirement.



# FEATURES



Standard



Premium



Enterprise

## Summary

|                                                                                                                            |            |          |           |
|----------------------------------------------------------------------------------------------------------------------------|------------|----------|-----------|
| <b>Enrollment</b><br>Multiple enrollment options including Dual Enrollment within Nix Agent and Windows EMM Enrollment     | Yes        | Yes      | Yes       |
| <b>Application Management</b><br>Install/Uninstall apps and View installed apps                                            | Yes        | Yes      | Yes       |
| <b>Remote Support</b><br>Unattended remote access & control, File transfer, Process viewer for providing remote assistance | Yes        | Yes      | Yes       |
| <b>Kiosk Mode</b><br>Restrict access to allowed apps and websites, Single application mode                                 | Yes        | Yes      | Yes       |
| <b>Location Tracking</b><br>GPS tracking on Google Maps with specified interval (can be extended)                          | 10 Minutes | 1 Minute | 1 Minute  |
| <b>Content Management</b><br>Secure transfer of files, documents, and media                                                | Yes        | Yes      | Yes       |
| <b>Security Management</b><br>Remote wipe, Remote lock, and Device compliance policies                                     | Yes        | Yes      | Yes       |
| <b>Multi-Language Support</b><br>English, French, Spanish, German, Italian, and Korean                                     | Yes        | Yes      | Yes       |
| <b>Reports</b><br>Basic and Custom reporting                                                                               | Basic      | Advanced | Advanced  |
| <b>Enterprise SSO</b><br>SAML single sign-on authentication                                                                | No         | Yes      | Yes       |
| <b>Certificate Management</b><br>Deploy and manage certificates for Wi-Fi/VPN/App authentication                           | No         | No       | Yes       |
| <b>Number of Admin Users</b><br>Number of IT Technicians and Administrators                                                | 3          | 25       | Unlimited |

|                                                                                                                                                                                                                         |         |                                 |                                 |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------|---------------------------------|---------------------------------|
| <b>Cloud Storage</b><br>Cloud-based storage primarily for jobs, Content management, and Private app store                                                                                                               | 1GB     | 1GB                             | 1GB                             |
| <b>Historical Data</b><br>Retention period of data collected from devices                                                                                                                                               | 1 month | 3 months                        | 6 months                        |
| <b>SureAccess</b><br>Secure remote access to corporate resources with built-in ZTNA solution<br><b>Note:</b> Data limit is 10GB/license month.<br>Eg., If you have 100 SureMDM licenses, you will get 1000GB per month. | No      | Add-on<br>(\$1.99/month/device) | Add-on<br>(\$1.99/month/device) |

## 

### Mass Enrollment

|                                                    |     |     |     |
|----------------------------------------------------|-----|-----|-----|
| Enrollment using Provisioning Package              | Yes | Yes | Yes |
| Pre-Approved List-Based Enrollment                 | Yes | Yes | Yes |
| Dual Enrollment within Nix Agent                   | Yes | Yes | Yes |
| Windows EMM Enrollment                             | Yes | Yes | Yes |
| Automatic Policy Deployment upon Device Enrollment | Yes | Yes | Yes |
| Autopilot Enrollment                               | Yes | Yes | Yes |
| Microsoft Entra Based Enrollment                   | Yes | Yes | Yes |

## 

|                          |     |     |     |
|--------------------------|-----|-----|-----|
| View Device Information  | Yes | Yes | Yes |
| View Network Information | Yes | Yes | Yes |
| Device Grouping          | Yes | Yes | Yes |
| Device Tagging           | Yes | No  | No  |

| FEATURES                                                                             | Standard | Premium | Enterprise |
|--------------------------------------------------------------------------------------|----------|---------|------------|
| Device Filtering                                                                     | Yes      | Yes     | Yes        |
| Customize Grid View                                                                  | Yes      | Yes     | Yes        |
| Device Friendly Name - Individual                                                    | Yes      | Yes     | Yes        |
| Device Friendly Name - Bulk                                                          | No       | No      | Yes        |
| Role-Based Access Control                                                            | Yes      | Yes     | Yes        |
| Data Analytics                                                                       | No       | No      | Yes        |
| Personalized Dashboard                                                               | Yes      | Yes     | Yes        |
| Custom Reports Engine                                                                | No       | Yes     | Yes        |
| DeepThought (AI Virtual Assistant)                                                   | No       | No      | Yes        |
| Brand Console with Customized Logo and Title                                         | No       | Yes     | Yes        |
| Custom Device Branding (Wallpaper, screensaver with timeout settings, login message) | No       | Yes     | Yes        |
| Two-Factor Authentication for Admin Console                                          | Yes      | Yes     | Yes        |
| <b>Mobile Application Management</b>                                                 |          |         |            |
| Silently Install Windows Apps                                                        | Yes      | Yes     | Yes        |
| Execute Windows Apps                                                                 | Yes      | Yes     | Yes        |
| View Installed Apps and Versions                                                     | Yes      | No      | Yes        |
| Install Apps from SureMDM App Store                                                  | No       | Yes     | Yes        |

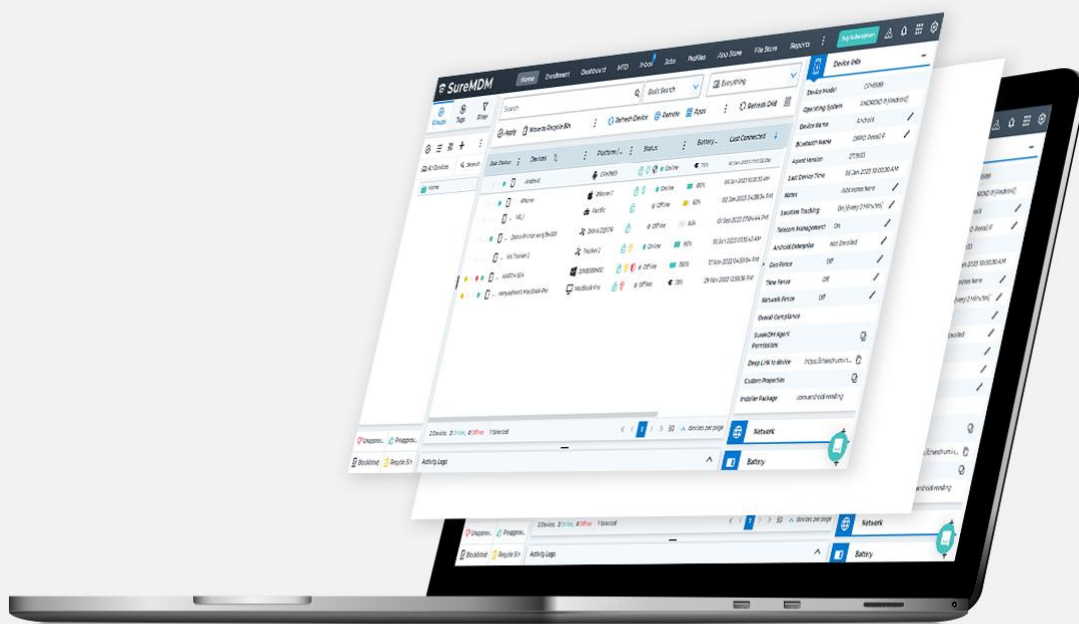
| FEATURES                            | Standard | Premium | Enterprise |
|-------------------------------------|----------|---------|------------|
| <b>Content Management</b>           |          |         |            |
| Distribute Content OTA              | Yes      | Yes     | Yes        |
| Share Files using SureMDM FileStore | No       | Yes     | Yes        |
| Containerization (User Enrollment)  | No       | No      | No         |
| <b>Mobile Device Management</b>     |          |         |            |
| Decommission Devices                | Yes      | Yes     | Yes        |
| Power Off Devices (Remote)          | Yes      | Yes     | Yes        |
| Blocklist Devices                   | Yes      | Yes     | Yes        |
| Custom Device Properties            | Yes      | Yes     | Yes        |
| App Locker Policy                   | No       | Yes     | Yes        |
| Remote Reboot                       | Yes      | Yes     | Yes        |
| <b>Remote Support</b>               |          |         |            |
| View Screens Remotely               | Yes      | Yes     | Yes        |
| Remote Touch and Key Events         | Yes      | Yes     | Yes        |
| Remote File Explorer                | Yes      | Yes     | Yes        |
| Multi-Admin Remote Control          | Yes      | Yes     | Yes        |
| Remote Screen Recording             | No       | No      | No         |
| Windows Remote Powershell           | Yes      | Yes     | Yes        |
| Two-Way Voice Calling               | Yes      | Yes     | Yes        |

| FEATURES                                                  | Standard | Premium | Enterprise |
|-----------------------------------------------------------|----------|---------|------------|
|                                                           |          |         |            |
| Allowlist Applications                                    | Yes      | Yes     | Yes        |
| Allowlist Websites                                        | Yes      | Yes     | Yes        |
| Single Application Mode                                   | Yes      | Yes     | Yes        |
| Shared devices/ Multi-user devices                        | No       | No      | No         |
| <b>Integrations</b>                                       |          |         |            |
| Microsoft Store                                           | No       | Yes     | Yes        |
| Microsoft 365 Integration                                 | No       | No      | Yes        |
| Intel vPro & AMT Integration                              | No       | No      | Yes        |
| SIEM Integration (Splunk, LogRhythm, ArcSight, Coralogix) | No       | No      | Yes        |
| Webhooks & Plugin Framework                               | No       | No      | Yes        |
| CISCO ISE                                                 | No       | No      | No         |
| Aruba ClearPass                                           | No       | No      | No         |
|                                                           |          |         |            |
| Enrollment with/without Authentication                    | Yes      | Yes     | Yes        |
|                                                           |          |         |            |
| Single-Click Wipe                                         | Yes      | Yes     | Yes        |
| Configure Device Restrictions                             | No       | Yes     | Yes        |
| BitLocker for Windows                                     | Yes      | Yes     | Yes        |

| FEATURES                             | Standard | Premium | Enterprise |
|--------------------------------------|----------|---------|------------|
| Device Compliance Policies           | Yes      | Yes     | Yes        |
| Lock Device                          | Yes      | Yes     | Yes        |
| USB Security Management              | No       | Yes     | Yes        |
|                                      |          |         |            |
| SureAccess                           | x        | Add-on  | Add-on     |
|                                      |          |         |            |
| <b>Data Anal</b>                     |          |         |            |
| Custom Data Columns                  | No       | Yes     | Yes        |
| Predictive Analytics Widgets         | Yes      | Yes     | Yes        |
| Graphical Data Representation        | Yes      | Yes     | Yes        |
| Device Data Usage (Mobile Data/WiFi) | Yes      | Yes     | Yes        |
| Device Status Analytics              | Yes      | Yes     | Yes        |
| Device Compliance Analytics          | Yes      | Yes     | Yes        |
| SureLock/SureFox Analytics           | No       | No      | Yes        |
|                                      |          |         |            |
| Install Windows 10 /11 OTA Updates   | Yes      | Yes     | Yes        |
|                                      |          |         |            |
| Wi-Fi/HotSpot Configuration          | Yes      | Yes     | Yes        |
| VPN Configuration                    | No       | Yes     | Yes        |
| Geo Fence                            | Yes      | Yes     | Yes        |

| FEATURES                                                      | Standard | Premium | Enterprise |
|---------------------------------------------------------------|----------|---------|------------|
| Time Fence                                                    | Yes      | Yes     | Yes        |
| Exchange ActiveSync                                           | No       | Yes     | Yes        |
| Notifications & Alerts Policies                               | Yes      | Yes     | Yes        |
| <b>Alert Management</b>                                       |          |         |            |
| Emergency Alert Broadcasting Engine                           | Yes      | Yes     | Yes        |
| Create Custom Alert Messages                                  | Yes      | Yes     | Yes        |
|                                                               |          |         |            |
| RenameD - Rename Devices in Bulk                              | No       | No      | Yes        |
| FixTheName - Modify Device Names in Bulk                      | No       | No      | Yes        |
| ExpoJob - Export Jobs to an xml File                          | No       | No      | Yes        |
| Columnify - Update Custom Columns in Device Grid              | No       | No      | Yes        |
| Service Now - Create a ServiceNow Instance                    | No       | No      | Yes        |
| Propertify - Update Multiple Custom Properties in Device Grid | No       | No      | Yes        |
| Group Creator - Create Device Groups and Subgroups            | No       | No      | Yes        |
| Group Assignment Wizard - Bulk Import Group Assignment Rules  | No       | No      | Yes        |
| <b>Develope</b>                                               |          |         |            |
| Plugin Framework - Build Custom Plugins                       | No       | No      | Yes        |
| Interact with SureMDM and Retrieve Data Using REST APIs       | Yes      | Yes     | Yes        |

## About 42Gears



42Gears is a leading Unified Endpoint Management solution provider, helping customers secure, monitor, and manage business endpoints across a wide range of operating systems and device types. With over 23,000 customers across 170 countries, 42Gears solutions have a proven track record of success across a wide range of industries.

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